

MAINE DEPARTMENT OF EDUCATION
COMPLAINT INVESTIGATION MEETINGS
RESULTS SUMMARY

TOTAL QUESTIONNAIRES RECEIVED: 15

1. In general, how did you feel about the Complaint Investigation Meeting?
 - a. Very satisfied - 4
 - b. Satisfied - 7
 - c. No particular feelings one way or another - 3
 - d. Not satisfied
 - e. Other: 1_____

2. How clear was the Complaint Investigator in explaining the purpose of the meeting to you?
 - a. Unclear
 - b. Somewhat clear
 - c. Fairly clear - 3
 - d. Completely clear - 12

3. Did the Complaint Investigator understand the issue(s) and the dispute?
 - a. Did not understand
 - b. Partially understood - 5
 - c. Completely understood - 10

4. Was the Complaint Investigator objective?
 - a. Yes - 14
 - b. No (if not, please explain): 1_____

5. Do you feel you were given an opportunity to express your point of view?
 - a. No - 1
 - b. Somewhat - 3
 - c. Yes - 11

6. Do you feel that the other participants were given an opportunity to express their point of view?
- a. No
 - b. Somewhat - 2
 - c. Yes - 13
7. How clear was the Complaint Investigator in explaining how the complaint investigation would proceed following the meeting?
- a. Unclear
 - b. Somewhat clear - 1
 - c. Fairly clear - 4
 - d. Completely clear - 10
8. How helpful was the meeting in focusing and clarifying the issues and the scope of the investigation?
- a. Unhelpful - 1
 - b. Somewhat helpful - 2
 - c. Fairly helpful - 3
 - d. Very Helpful - 9